

This document is important and requires your immediate attention. If you are in any doubt as to what action you should take, you are recommended to seek your own financial advice from your stockbroker or other independent adviser authorised under the Financial Services and Markets Act 2000.

GREEN & SMART HOLDINGS PLC

HOW WE COMMUNICATE WITH YOU

Date: 28 September 2018

Dear Shareholder

The purpose of this letter is to ask you how you wish to receive shareholder communications from Green & Smart Holdings plc in future.

You will also find details of other shareholder services overleaf which you may find of interest.

These services have a number of advantages for you and the Company. They increase the speed of communication, save you time and reduce print and distribution costs making the Company more environmentally friendly and sustainable.

Shareholder communications

The majority of our shareholders choose to receive our Annual Reports and Notices of Meetings electronically. This has a number of advantages for the Company and its shareholders. It increases the speed of communication, saves you time and reduces print and distribution costs and our impact on the environment.

Please note that if you consent to website publication you will continue to be notified in writing and through the release of an announcement on the London Stock Exchange each time the Company places a statutory communication on the website. Annual Reports, Interim Reports and other documents which are required to be sent to shareholders ('shareholder information') are published on our website: www.greenSMART.com.my. If you consent to electronic communications, the website will be the way in which you access all future shareholder information.

Please note that you still have the right to request hard copies of shareholder information at no charge.

- **OPTION (a):** If you would like to receive notifications by email, you can register your email address via the Share Portal: www.signalshares.com or complete and sign the reply slip overleaf by ticking option (a) and return it to the Freepost address on the form.
- **OPTION (b):** If you would like to receive shareholder information in hard copy form, you can register your

request via the Share Portal: www.signalshares.com or complete and sign the reply slip overleaf by ticking option (b) and return it to the address on the form.

- **OPTION (c):** If you would like to receive shareholder information by means of a website, there is nothing more you need to do. You will be notified by post when shareholder information has been placed on the website.

Please note that if you hold your shares corporately in a CREST account, you are not able to use the Share Portal to inform us of your preferred method of communication and should instead complete and return the reply slip overleaf. **If we do not receive a reply from you by 26 October 2018, you will be deemed to have consented to website publication of shareholder information and you will not receive hard copies of shareholder information in the post.**

The Company reserves the right to send hard copy documents to shareholders where for example, overseas securities laws do not permit electronic communications or other circumstances where the Company considers that electronic delivery may not be appropriate.

Green & Smart Holdings plc – Shareholder Communications

Please note that if you do not return the form below by 26 October 2018 you will be deemed to have consented to receipt of the shareholder documentation via a website. Please write in BLOCK CAPITALS.

<input type="checkbox"/> Option (a) I would like to receive all shareholder communications by email and by the Company's website	<input type="checkbox"/> Option (b) I would like to receive printed copies of all shareholder communications
Name	
Investor code (IVC)	
Address	
Email	
Sign	Date
If posting from the UK, please return to: FREEPOST SAS, 34 BECKENHAM ROAD, BR3 9ZA (no stamp is required). If posting from overseas, please return to: LINK ASSET SERVICES, THE REGISTRY, 34 BECKENHAM ROAD, BECKENHAM, KENT BR3 4TU, UK. Please write in BLOCK CAPITALS.	

Shareholder portal

You can register online to view your holding using the Share Portal, a service offered by Link Asset Services at www.signalshares.com. You will require your investor code which can be found at the top of this letter.

The Share Portal is an online service enabling you to quickly and easily access and maintain your shareholding online – reducing the need for paperwork and providing 24-hour access for your convenience.

Through your Share Portal you may:

- Cast your proxy vote online
- View your holding balance and get an indicative valuation
- View movements on your holding
- View the dividend payments you have received
- Update your address
- Register and change bank mandate instructions so that dividends can be paid directly to your bank account
- Elect to receive shareholder communications electronically
- Access a wide range of shareholder information including the ability to download shareholder forms

Electronic Communications

You can find the Company's Annual Report and all other shareholder communications on our website at: www.greenSMART.com.my.

If you want to help us save paper and get your shareholder information quickly and securely, why not sign up to receive your shareholder communications by email?

All you need to do is register for this service on the Share Portal at www.signalshares.com or complete, detach and return the form above. If posting from the UK, return it to the freepost address provided – NO STAMP IS REQUIRED. If posting from overseas, please send to Link Asset Services, The Registry, 34 Beckenham Road, Beckenham,

Kent BR3 4TU, UK. You will receive an email notification each time a new shareholder report or other shareholder communication is placed on our website: www.greenSMART.com.my.

AGM 2019 Paperless Proxy Voting

Whichever option you choose (option (a), (b) or (c)), you will not receive a paper proxy for the 2019 AGM. Instead, at the appropriate time, we will send you details of how to vote electronically via our registrar's website www.signalshares.com. You will require your unique investor code (IVC) which can be found on your share certificate or recent dividend confirmation.

In the event that you do require a paper proxy, or you do not know your IVC, you will be able to request this from our registrar, Link Asset Services, by calling them on 0871 664 0300, or, if calling from overseas, on +44 (0) 371 664 0300. Calls cost 12p per minute plus your phone company's access charge; calls outside the United Kingdom will be charged at the applicable international rate. Link Asset Services are open between 09:00 - 17:30 UK Time, Monday to Friday excluding public holidays in England and Wales.

Shareholder services

If you have any queries in relation to your shareholding please contact Link Asset Services, The Registry, 34 Beckenham Road, Beckenham, Kent BR3 4TU; telephone within the UK: 0871 664 0300 or +44 (0) 371 664 0300 from outside the UK (calls cost 12p per minute plus your phone company's access charge. Calls outside the United Kingdom will be charged at the applicable international rate. We are open between 09:00 - 17:30 UK Time, Monday to Friday excluding public holidays in England and Wales); email: shareholderenquiries@linkgroup.com